

Please read carefully. By booking a tour you agree with the following terms and conditions.

GENERAL TERMS

All tours start at our Fun&Run Palma office located conveniently in the city center , close to Mayor Square in the small street behind the Santa Eulalia Church, unless it is agreed otherwise.

Please arrive around 10 minutes prior to the scheduled departure time of the tour. Each participant will be required to sign a liability waiver.

Any participant under the age of 18 must be accompanied by a paying adult aged 18 or over, who has signed the liability form.

Each tour begins with a safety orientation and riding practice.

FunRun Palma operates in most weather conditions (in case of rain raincoats are provided) but they reserve the right to cancel operation if they consider that weather conditions may affect the safety of the participant. A full refund or alternative date will be offered in the rare occasion of this happening.

FunRun Palma reserves the right to use any photographs or video they have captured during any of their tours. These may be used for promotional purposes.

PARTICIPANT REQUIREMENTS & SAFETY

Riders failing to meet any of the following requirements will not be able to participate in any of our Ninebot tours.

- Must be at least 12 years of age
- Must weight at least 40 kg and less than 100 kg
- Safety helmet is provided and required to all participants
- Comfortable footwear is advised, i.e. trainers etc.
- Must be able to step on and off the base of the Ninebot unassisted. This is approximately 20 cm high.
- Must follow all guidance and safety instructions given by Tour Instructor. Failure to do so may result in your tour being terminated if your riding is deemed unsafe.
- Must inform instructor of any impairments (sight, hearing, balance etc) which may affect their safety whilst using the Ninebot. If you suffer from any back injuries, limb injuries, serious health problems, or are pregnant, you will not be permitted to participate on our Ninebots.
- It is a rider's responsibility to ensure they are fit to ride a Ninebot.
- PARTICIPANTS MUST NOT BE UNDER THE INFLUENCE OF ALCOHOL OR DRUGS
- Participants must not stop on the tour without direction from the instructor and keep in close formation to the other group participants.
- No racing or deliberate contact will take place whilst riding the Ninebots.
- Participants must follow guidance given by instructor at all times and tours may be suspended if riders are deemed to be acting in an unsafe way and will only resume when a safe riding style is adhered to.

LIABILITY WAVER

- There is a risk of injury or death when using a Ninebot. FunRun Palma will provide sufficient training and supervision so as to minimize all reasonable risks, however, you acknowledge that use of a Ninebot is undertaken at your own risk.
- You agree that FunRun Palma is not responsible for any personal injury, death, loss or damage, which may

occur, unless it occurs as a direct result of their negligence.

- If you cause any damage, loss, injury or death, as a result of inappropriate actions not resulting from the operator's negligence, you accept liability for those actions and agree to be held accountable for them.

Riders failing to meet any of the following requirements will not be able to participate in any of our Ninebot tours.

PAYMENT POLICY

- A full payment is required to complete the booking.
- You can contact us with a question or a preliminary request before the final booking and binding reservation.
- All prices listed on the website is per person in EUR.
- There are group discounts for groups of 5 to 10 people. For larger groups please contact us and we will make a reservation for you.
- A safe payment system is used for collecting the payment.
- To make a payment please use a credit card. There are no charges or service fees for processing the payments.
- If you do not receive a confirmation email with information about your order, please contact us at info@funrunpalma.com
- Personal information collected during the reservation process will only be used for the reservation and tour purpose and will not be disclosed to a third party.

CANCELLATION POLICY

- If you need to cancel your booking for any reason, please inform FunRun Palma by email or telephone.
- If you provide more than 48 hours notice from your scheduled booking, we can reschedule or offer a full refund.
- If you provide less than 48 hours notice, we can try to reschedule you to another time but we are unable to offer a refund.
- If FunRun Palma has to cancel tours due to adverse weather conditions or other unforeseen circumstances, a refund or alternative date will be offered. FunRun Palma will make all reasonable efforts to inform participants of such cancellations. FunRun Palma cannot be held liable for any costs or losses affected participants may incur.

CONTACT INFORMATION

Fun&Run Palma S.L.

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